

Our impact over the last five years 2011-2016

Bristol
Community
Health

How
we've
grown

October 2011
We grow from the NHS and become a social enterprise, with a contract to September 2014

July 2013
Our contract is extended to September 2016

April 2015
Our contract is extended to 2019

April 2016
We're awarded new partnership contracts for InspireBetterHealth and Community Children's Health Partnership (CCHP - interim)

July 2016
Our bidding partnership is named preferred bidder for CCHP

Sept 2019
Our adult services contract is due for renewal

March 2021/23
InspireBetterHealth contract is due for renewal

We've touched lives

We've cared for a lot of people, and saved public money by treating them in their homes.



Over 100,000 adults and children supported through 1.2 million outstanding moments of care



34,574 hospital stays prevented, saving £20 million

"It was great! I feel very inspired to do all I can to improve my health and maintain my independence as long as I can."
Patient, Musculoskeletal Physiotherapy Service

"There is nothing that could have improved this journey from scared and challenged to confident and healthier. The team have been fantastic in their support and guidance and encouragement."
Patient, Community Respiratory Team



97% of patients would recommend us to family and friends
*92% of Urgent Care Centre patients

Hear more patient experiences at bit.ly/bchstories

We've focused on quality

We strive for high-quality clinical care which is effective and safe.

96.5% high-quality, harm-free care, up from 87.6%

93% of local and national quality objectives achieved

105 staff trained in leadership skills

291 staff trained in shared decision making

We've worked as one team

We're one of Bristol's biggest employers, with over 1700 staff. We really care about our team.

75% of staff would recommend us as a place to work

8 external award nominations

Over 50 staff recognition awards

Over 100 staff engagement sessions

Over 1200 welcome and thank you cards from our CEO to staff



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Worked with over 50 volunteers and 9 apprentices

We've reached out

We work with patients and the community to make our services the best they can be.

Patient feedback increased by 100%



Developed a community of 142 patient participants



13 focus groups with patients and carers



22,500+ community newspapers published



Our interpreters translated for patients at 75,576 appointments



280,000+ visits to our website



5000+ tweets

Social Enterprise UK Certified Member
We're a not-for-profit social enterprise. This means we reinvest any surpluses we make.

Over 50 local partners



North Bristol NHS Trust
University Hospitals Bristol NHS Foundation Trust

