

Guidelines for Residential/Care Homes for Admitting and Discharging Clients with Bladder and Bowel Problems

www.briscomhealth.org.uk

At pre-admission visit please follow guidelines below:

Existing Clients

- Has your client already been seen by a healthcare professional about their continence problem? A continence assessment may have been done already.
- If your client is on the Bristol Community Health (BCH) home delivery service already, you do not have to complete another continence assessment unless their continence needs have changed. However, you must inform us within 48hrs of their planned admission.
- Clients already receiving this service should bring their supply of pads with them from their previous place of residence. The Products are their property and should not be used by anyone else.

New Clients

- Please telephone us and we will send the continence assessment form and four day input and output chart with pad weights, urinalysis, and/or a 14 day food and stool diary and medication chart. The forms can also be downloaded from <http://briscomhealth.org.uk/our-services/bladder-bowel-service/>. Please complete and return to the Bladder & Bowel Service at the address below. An appointment will then be made with you to assess the patient and commence the Care Pathway treatment. Assessment and Care Pathways can be found on the above web address. It is essential that you discuss with clients/relatives, who will provide products whilst the assessment, care pathway treatment and review is undertaken. BCH cannot supply products before assessments are processed.

During Residential/Care Home Stay

- Your clients' needs should be re-assessed two yearly. If these change, update the continence assessment providing supporting evidence and treatment actioned and send to the address above.
- Check deliveries and action anomalies immediately with the product supplier.

On Discharge from the Residential/Care Home

- If a client leaves your care to reside elsewhere, pads should also transfer with the remainder of their property.
- It is your responsibility to advise the Bladder & Bowel Service of any changes within 48 hours.

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- If products are delivered incorrectly, or a client dies, it is essential that the Bladder & Bowel Service is informed within 48 hours. Please note that activation of the delivery and acceptance of products for residents no longer with you is fraudulent. We will invoice you for any products received after a patient has moved or deceased. We will also instigate formal proceedings via Counter Fraud for failure to comply.

Bladder & Bowel Service
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