



## Contact us

The REACT & In-Reach Teams are based at two sites. Please contact the team where you were seen.

Southmead Hospital  
0117 414 5090

Bristol Royal Infirmary  
0117 342 0355

If you have any queries regarding any other aspect of your visit please contact the hospital directly on: 0117 923 0000 (BRI) / 0117 950 5050 (Southmead) and ask to speak to the relevant department/ward. If your query is of an urgent nature, please contact your GP or other appropriate emergency contact.

To provide feedback on your service experience, please ask your healthcare professional for a feedback form or alternatively, you can feedback on our website at [www.briscomhealth.org.uk/our-services/react](http://www.briscomhealth.org.uk/our-services/react)

If you require this leaflet in another format or language, please contact us on [comms@bricomhealth.nhs.uk](mailto:comms@bricomhealth.nhs.uk) or ring 0117 900 2198 and we will be pleased to assist you.

### Additional Information:

# REACT In-Reach

## Rapid Emergency Assessment Care Team



## About the teams:

The REACT In-Reach teams are comprised of nurses, physiotherapists and occupational therapists.

**REACT** work within Emergency Departments, providing a rapid multidisciplinary assessment of patient's needs and where possible aim to facilitate a safe and timely discharge from hospital.

**In-Reach** work within the shorter stay areas of the hospital, identifying patients who may benefit from an early discharge & refer onto appropriate short term services to support patients in the community.

Both teams are part of Bristol Community Health and cover North Bristol Trust and University Hospitals Bristol.

*Helping you to live life well*

“What could have been an extremely distressing time for an 86 year old lady who recently lost her husband, turned out to be one where she felt supported and cared for.”

“No room for improvement, it was completely helpful to my 91 year old mother after her horrible fall. Thank you so much.”

Patient Meridian feedback 2015

## The aims of REACT In-Reach

We understand that coming into hospital may be a stressful time for you. If you do not need to stay in hospital for medical reasons but still have concerns about your ability to manage, the REACT In-Reach Teams could help you make the transition from hospital to home.

### How can the REACT In-Reach Teams help?

REACT In-Reach can carry out an individual assessment of patients' needs and if necessary, signpost them to the most appropriate service to assist them in the community. These may include:

- Intermediate Care Services
- Urgent Equipment Provision
- Community Nursing Services
- Community Physiotherapy/OT
- Falls Assessment Services
- Specialist Nurses
- Social Services
- GP Monitoring
- Voluntary Organisations

### Who could benefit from the service?

Patients presented to the emergency department or Bristol patients admitted to short stay wards for up to 5 days who need supported discharge.

