



Healthcare change maker - what the job is



The job is to help us make health services better in Bristol.



Where will I work?

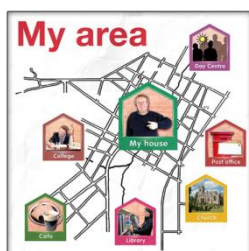
The job will be at:



- The Watershed, Bristol



- Future Inn, Bristol



- in the community.



What will I have to do?



1. go to 5 training meetings



2. agree to come to meetings about making healthcare in Bristol better. You will need to come to at least 9 meetings in 18 months



3. speak up for what people need for good healthcare to health managers.



3 health organisations are part of this project.

You will learn to understand how they all work.

North Bristol **NHS**
NHS Trust

University Hospitals Bristol **NHS**
NHS Foundation Trust



How often will I work?

There are 5 training meetings that will last all day.

The training is 9 in the morning to 5 in the afternoon. They will be on :

- 14 November at the Watershed
- 16 December at Future Inn
- 9 January at the Watershed
- 23 January at the Watershed
- 6 February at the Watershed.



After the training you will need to come to at least 9 meetings. They will be between February 2017 and July 2018.



What sort of person are we looking for?

You:



have been in one of the hospitals as a patient. Or you care for someone who has been in one of the hospitals





want to work with managers to make
healthcare better in Bristol



are keen to make healthcare better



are kind and can imagine how other people
feel



are good at listening and taking part in a
meeting



are patient when people are trying to explain
what they think. You do not interrupt people



have lots of good ideas



can understand the way other people feel
and this helps you to sort out problems



accept people with a different way of life and
experience to you



are over 18 years old



What can I learn doing the job?

The training will help you to:



1. feel good about speaking up



2. learn about healthcare services in Bristol and how they work



3. do well in meetings.



We will decide what is in the training from what you want to learn. Before now we have done:



being a good leader



how to work well with other people



what to do when people do not agree



being able to make a decision with group. In particular when there are no easy answers



learning how to explain what you think.



What will we pay for?



We will pay for your travel for meetings. You will need to keep receipts for this.



For carers we will pay for someone to look after your person while you are at meetings. This will be the training meetings and others.

What organisations are running the project?

3 health organisations are part of this project. They are:



Bristol Community Health - in all Bristol help you with your health at home and in the community



North Bristol NHS Trust - hospitals in north Bristol such as Southmead and Cossham



University hospitals Bristol - hospitals in the rest of Bristol such as BRI.

We really want to have people from all of Bristol to speak up at the meetings. We want people:



any age over 18



with different ways of living and experiences



who are lesbian, gay, bisexual



who are trans



with different religions



with and without disabilities.



Volunteers

Volunteers are people who help us without being paid. We think volunteers are very important.

We ask our volunteers to:



keep our rules. Ask Nick Dean about this



always be polite and kind to anyone you meet when you are a volunteer



not tell people outside the group what we have talked about



keep health and safety rules



go to the training we give you